

Guidelines for cashbackonline.at

Bank Austria account holders can register for cashbackonline.at free of charge.

THE FOLLOWING GUIDELINES APPLY

- Participation in cashbackonline.at is free of charge and involves no obligations. All Bank Austria accounts used for payment transactions are eligible for the cashback program.
- Only one registration is allowed per Bank Austria account.
- cashbackonline.at is operated by BenefitWorld GmbH, Amraser Straße 6, 6020 Innsbruck. Bank Austria offers this service exclusively (as the only bank in Austria) to its account holders aged 16 and over who reside in a Eurozone country.
- When visiting cashbackonline.at for the first time, a one-time online registration with an email address is required. Bank Austria does not share any customer data with BenefitWorld.
- Customers can choose from up to 800 online shops and travel providers on the platform. By selecting a partner shop, they can shop or book as usual. Available payment methods depend on the respective shop (e.g. credit card or PayPal).
- Cashback is automatically collected for purchases made via cashbackonline.at. Important: Cashback may not be tracked if additional tabs, coupons, banners, or newsletters are opened during the purchase process.
- The expected or already tracked cashback can be viewed clearly under “My Account” → “My Transactions” on cashbackonline.at.
- Before the first payout, customers must enter the account holder name and IBAN of their Bank Austria account under “My Account” → “My Data”.
- Under “My Account” → “Donations”, customers can choose to donate part or all of their cashback to selected charitable organizations.
- After any cancellation or return periods have expired, the collected cashback is transferred on the 10th of the following month to the specified Bank Austria account.
- Bank Austria accepts no liability for the content or links of partner websites or for any entitlement to cashback payments.
- Information about participating partner companies and cashback rates can be found on cashbackonline.at. Only purchases made via links from cashbackonline.at are eligible for cashback.

- Details of purchases/bookings (such as date, partner shop, cashback amount, net purchase price, and status) are available under “My Account” → “My Transactions”.
- Details of already paid-out transactions can be found under “My Account” → “My Payouts”.
- For questions or complaints, the BenefitWorld support team is available: Customers can use the contact form under “My Account” → “Contact” or email support@benefitworld.at.

BenefitWorld GmbH

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