

Requested account statement	at the account manager / service manager	(included in package of services)
	Mailing of account statement	Postage
Payments (excluding cards)		
Credit transfer		(included in package of services)
Incoming credit transfer		(included in package of services)
Standing order		(included in package of services)
Direct debit		(included in package of services)
Information on refusal		EUR 8.30
Cards and cash		
Providing a debit card	Service not available	
Cash deposit		(included in package of services)
Cash withdrawal		(included in package of services)
Overdrafts and related services		
Arranged overdraft	Service not available	
Overrunning of overdraft facility	Debit interest rate	0.000 % p.a. (fix)