

Petrol and parking – no cash required



With your credit card from card complete you can also park and refuel your car without having to worry about cash. Throughout Austria, APCOA, BIP, ÖPARK, WIPARK, BOE and Contipark garages welcome your card – as do more than 2,000 petrol stations. Incidentally, over 3,500 taxis in Austria also accept credit cards from card complete! Just order a "VISA or MasterCard taxi" or look for the VISA/MasterCard logo on the car.

Book travel and holidays



Credit cards from card complete are also accepted at numerous travel agencies, e.g., Österreichisches Verkehrsbüro/Ruefa, Kuoni, Raiffeisen Reisebüros, Sparkassen Reisebüros and Mondial.

Rental cars at special rates



The world's largest car rental companies, Avis and Hertz, both offer discounted rates for VISA Cardholders. To receive your special rate, just quote your VISA Card number and your VISA discount number (found on the back of the card) when making the reservation.

Public transport season tickets



Credit cards from card complete can be used for the purchase of Vienna Transport Lines season tickets (weekly, monthly, annual and multi-journey passes) at the Erdberg Customer Centre, at advance ticket offices in the Underground and at ticket machines.

Order railway tickets by telephone



Order and purchase train tickets from the 20 largest railway stations in Austria by calling the ticket telephone number 051717. You can also use your credit card to purchase tickets from ticket machines or over the internet.

Order concert and theatre tickets by telephone



Save yourself time and effort. Most concert tickets can be purchased with a credit card from card complete over the telephone. The Austrian State Theatres (Österreichische Bundestheater) and the VBW (Vereinigte Bühnen Wien) also accept credit card purchases over the telephone.



FOLLOW YOUR DREAMS

The Platinum Card



Fassung 4/2015 | ASUS | Mat. Nr. 936351

card complete
Service Bank AG



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Mehr als gute Karten.

YOUR PLATINUM CARD FROM CARD COMPLETE

Order your Platinum Card now – as either a VISA Card or a MasterCard – and start enjoying all the advantages. No matter which one you prefer, you're sure to make a good choice, because VISA Cards and MasterCards from card complete allow you to shop, dine, park, fill up your tank, phone, and order goods and services on the internet. Throughout the world, without needing cash. And that's not all!

Platinum Card

The Platinum Card from card complete offers many exclusive advantages, such as higher travel insurance cover and free use of the VIP Lounge at Vienna International Airport. The Platinum Card can be yours for € 10.- per month.*

Additional Card



With a Platinum Card, you can obtain the same benefits for your partner or older children travelling on their own by ordering an additional card. The Additional Platinum Card costs € 5,50 per month.*

Worldwide insurance protection with the Platinum Card



Your Platinum Card provides worldwide travel insurance cover up to € 750,000.–. The insurance protection applies automatically all year round, even if you do not use the credit card to pay for the journey. The only condition is that you regularly use the card (at least once in the two months before you make a claim). The insurance applies to journeys of no longer than 3 months. There is also an option to extend the coverage in case you want to travel longer (up to 6 months).

Your insurance cover includes, among other things:

- Luggage, including camping risk, up to € 5,000.–
- Accidents while travelling, up to € 150,000.–
- Personal liability, up to € 750,000.–
- Primary medical treatment, up to 100% of costs
- Worldwide air ambulance, up to 100% of costs
- Primary rescue by helicopter, up to 100% of costs
- Compassionate emergency visits abroad, up to € 2,500.–
- Flight delays, up to € 500.–
- Vehicle recovery, up to € 500.–

* The Card fee will be charged annually for 12 months in advance.

- Vehicle return, up to € 2,000.– (20% deductible/excess)
- Emergency contact, up to 100% of costs

Now complete with travel cancellation insurance



As the holder of a Platinum Card from card complete you are automatically covered by travel cancellation insurance for private travel (up to € 5,000.– for package arrangements or up to € 2,500.– for costs of individually booked services). 1 claim permitted per year, 20% deductible/excess.

Any Platinum Cardholder can also purchase a PLUS package for a main and an additional card for € 24.– each per year. The PLUS package includes higher coverage (up to € 5,000.– for individually booked services), no deductible, and purchase protection insurance. To order, visit www.cardcomplete.com

For details of card complete's travel insurance package including cancellation insurance, see our Travel Insurance folder, available free of charge from card complete. Just call +43 1 711 11 380 or visit www.cardcomplete.com

VIP Lounge at Vienna International Airport



Your Platinum Card from card complete gives you (and one companion) free access to the card complete VIP lounge at Vienna Airport. Relax before your flight in a comfortable atmosphere with local and international newspapers and magazines, drinks from the bar, coffee and snacks. Telephone, fax and WLAN are all available.

card complete DeLuxe Hotel Voucher



An exclusive offer to ensure the perfect holiday or relaxation break: a card complete DeLuxe Hotel voucher for only € 279.–! Whether it's for a well-being spa, a romantic get-away for two or just a weekend break, there's something to appeal to everyone. And of course, fine wining and dining is part of the deal!

Assistance Hotline



As a holder of a Platinum Card, you also have access to a 24-hour telephone hotline for medical advice before travel, as well as information on medical treatment availability abroad (names of local doctors and clinics), dealing with authorities abroad, and names of German- and/or English-speaking lawyers and interpreters in case of legal problems.

General features of credit cards from card complete

Visa payWave



paypass

Your new credit card is a Visa payWave Card or a MasterCard with PayPass function and can be used for contactless payment at selected payment terminals showing the contactless symbol. To pay, just hold the card against the special reader. For amounts up to € 25.– no further action is necessary; for amounts above € 25.– you will need to enter your PIN. The € 25.– limit may vary according to country. Contactless payment is ideal for everyday food shopping, fast-food restaurants, airport shops, vending machines, ticket machines, etc.

Cashless payment – worldwide



Your credit card from card complete lets you shop throughout the world without cash – and pay up to 5 weeks later, interest-free! It's accepted in over 200 countries, at more than 33 million shops, hotels and service establishments around the globe.

Cash whenever you need it



Your credit card gives you access to cash throughout the world at more than 450,000 bank branches, or with your personal PIN code, at more than 1 million cash dispensers (ATMs) at any time of day or night.

Monthly invoicing



Once you have used your credit card from card complete, you will receive a monthly statement listing all your transactions. This statement will normally be delivered by e-mail, but you can choose to have it delivered by post if you prefer. You then simply pay the total amount – interest free – by the end of the payment period. That's an advantage that cash can't provide. card complete may also allow payment in instalments. In this case, you pay at least 10% of the outstanding amount (by cash inpayment, online banking or direct debit) and carry over the rest to a later date. For details, see the Terms & Conditions of card complete Service Bank AG.

CPP Card Protection Premium for all private cardholders



In cooperation with card complete, CPP Card Protection Premium offers immediate assistance in case of loss or theft of your cards and documents. This service is available starting from € 49.– per year. For more information, go to www.kartenschutz.at